

Key Performance indicators									
KPI	Year	2021/22				2022/23			
	Target	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Building Regulation Full Plan applications determined in 2 months	95%	100%	98%	98%	100%	100%			
Building Regulation Applications examined within 3 weeks	95%	90%	98%	99%	96%	81%			
Average time to first response (Days)	10	8.5	7.5	8	7	12			
Market Share - Number of applications %	75%	77%	80%	84%	79%	75%			
Market Share - New Housing Completions %	40%	47%	39%	42%	35%	39%			
Financial Position	Breakeven	51,929	81,775	102,703	TBA	TBA			
Number of applications received	N/A	379	322	295	362	424			