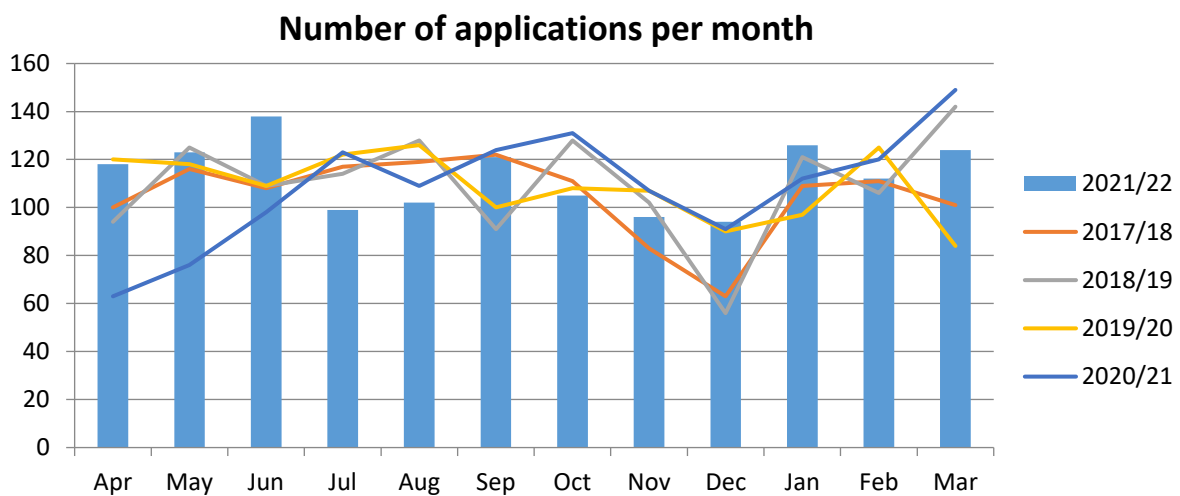
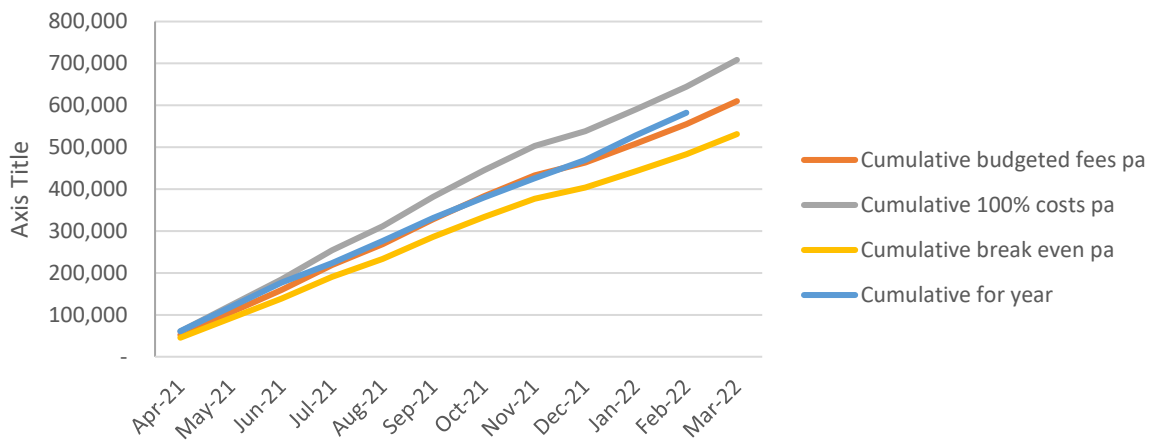
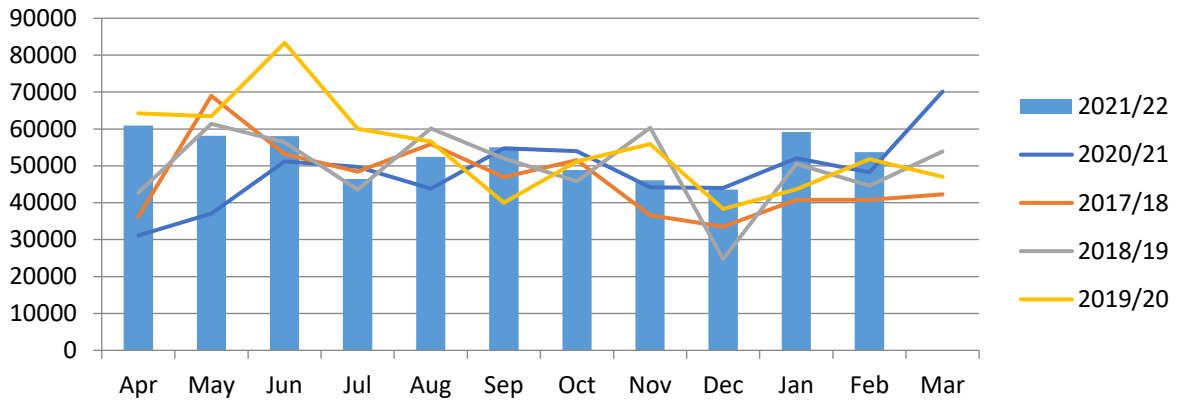


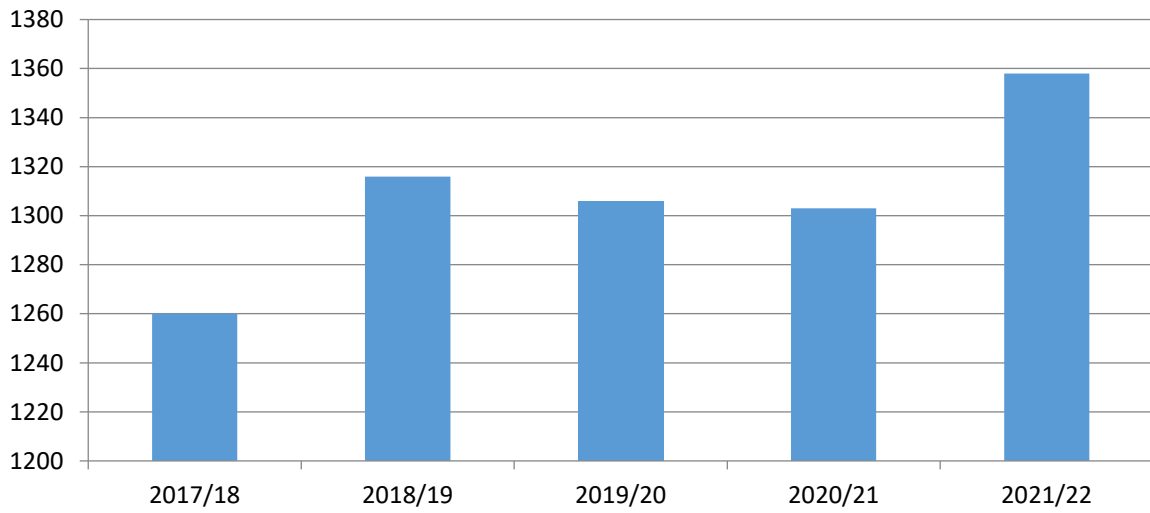
KPI	Year	2020/21				2021/22			
	Target	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Building Regulation Full Plan applications determined in 2 months	95%	98%	99%	99%	97%	100%	98%	98%	100%
Building Regulation Applications examined within 3 weeks	95%	99%	100%	99%	98%	90%	98%	99%	96%
Average time to first response (Days)	10	5	7	7	7	8.5	7.5	8	7
Market Share - Number of applications %	75%	81%	82%	77%	81%	77%	80%	84%	79%
Market Share - New Housing Completions %	40%	32%	38%	42%	51%	47%	39%	42%	35%
Financial Position	Breakeven	9,506	20,499	55,094	92,546	51,929	81,775	102,703	TBA
Number of applications received	N/A	237	356	329	381	379	322	295	362



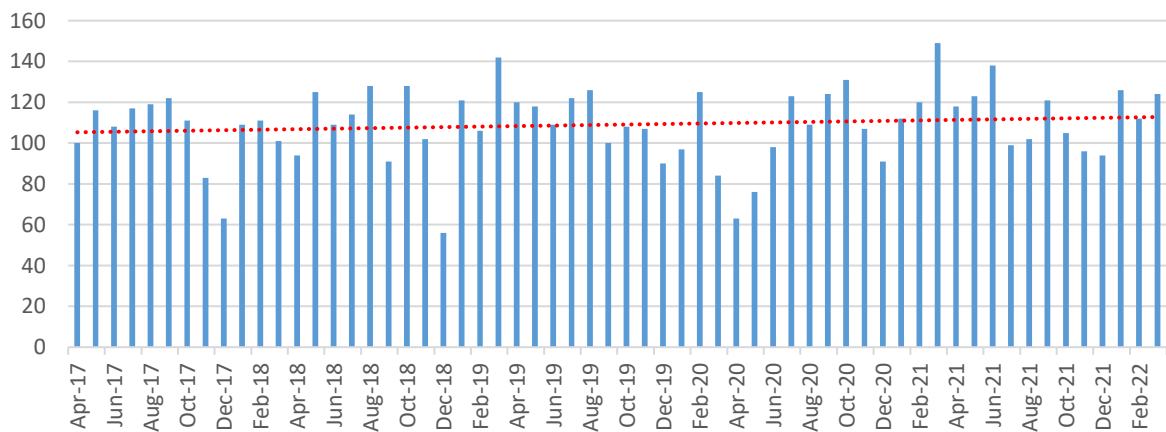
Income per month



Applications per year



Total No. Apps



Income per year

