

Appendix E

Representations received from the taxi trade

1.

Just a quick note to ask how the details are going regards the tariff changes for the Hackney cabs.

In my view it would be better for all concerned and cheaper for the council to do the meter changes and the new bank holiday changes at the same time obviously before the new bank holiday. In the mail regarding this it states that it is voluntary but I think it should be mandatory as owners can charge more for the old bank holiday that is already on the meter.

Finally the letter regarding the possible rate change only gave 2 weeks or less for people to reply, it was supposed to to a consultation I personally was on holiday and did not get the letter till I was back in the UK and too late to reply, but I think if you are going to consult then enough time should be given and 6 weeks seems more appropriate and for changes to rules and regulations 12 weeks and we should be given dates were we can sit in on these meetings that try to change the way we are allowed to work and make our living all the best

2.

.....With regards the tariff changes I think with the rising costs the trade would welcome this price increase.

3.

I am writing to enquire when the next Fare Increase will increase.
It has been over 5 years since the last one, and lots of price increases for us drivers too, especially fuel. My personal running costs have dramatically increased, especially the price for maintaining my vehicle, tyres, servicing costs etc.

I have spoken to quite a few taxi driver colleagues who also think it's time for an increase.

I welcome your comments, thank you.

Additional email from same individual:

Dear Licensing Team

I spoke with quite a few taxi drivers last week about the Meter Price increase that was proposed to yourselves quite a few months ago by various individuals.

With the many recent fuel price increases over the past few months we think that the prices previously forwarded to you need to be revised.

I would like you to take into account that many drivers are currently finding it difficult to make a living, for example, a driver waiting on the taxi rank might only get one job an hour,

If this journey is short and local the price could currently be as low as £2.80 then back to join the back of the taxi queue for another hour plus wait for possibly another miserable fare.

We cannot continue to live on such a poor wage. I would also like you to take into consideration the License Fees, and the other costs involved to keep a taxi on the road, including the very expensive Insurance Premiums.

I would like to propose an increase as follows *(to include flag and running mile)*:

Tariff 1 £3.20

Tariff 3 £6.00

Tariff 2 £4.60

Tariff 6 £9.00

Tariff 4 £4.60

Tariff 5 £6.00

I would to propose that the hiring rate time change from 23.30hrs to 21.00hrs which would be the same time that Mid Devon County Council has agreed with their taxi drivers.

I would like to propose that a £12 Booking Charge be implemented which would be agreed/discussed with the customer booking the journey over the phone, this is for journeys where the driver has to drive to a designated pick-up point, again as agreed with Mid Devon County Council and their taxi drivers.

I would like to propose that the charge of soiling a taxi should increase to £100.00 – not that it happens much at all, but everything has gone up.

4.

I fully support the proposed rate increase.

With ever increase of fuel costs, the increase would help the burden of this

5.

Good morning Licencing,

We are all in Agreement with the price increases.

Signed by three drivers.

6.

Hi,

Having read the recent paperwork, I X write to advise that I am in favour of a tariff increase.

7. Original proposal for which the newsletter sought views upon:

Dear Sir or Madam

Due to rising fuel/servicing/tyres /cost of living/ etc,we respectfully request an increase on our our Hackney carriage fare rates,we propose, day rate to rise to three pounds pull off,and thirty pence per tenth of a mile. Night rate to increase to five pounds pull off and forty five pence per tenth of a mile Multy seat vehicles we recommend four pound pull off day rate with forty five pence per tenth of a mile, and night rate six pound pull off and fifty pence per tenth of a mile

The following names are representatives of the trade that are in agreement with these figures

15 names provided at close of email

8.

Is the £3 flag fall, and or £4.50p or £6.00p for the first Half Mile, and corresponding rates then .30p and or 45p or 50p for every One Tenth of a mile there after?.

Keep Night Rate and Sunday Rates @ Time And One Half IE £4.50p Flag Fall for first Half Mile and .45p for every One Tenth Of A Mile There After.

Multi seater Rates::: Day Rate £4.50 For First Half Mile then .45p For every One Tenth Of A Mile there After, Night & Sunday Bank Holiday Rates £6.00p Flag Fall Then .50p For Every One Tenth Of A Mile There After. As with all the rates as an insentive to attract more drivers to be on duty could Double Fares Christmas and New Years Day. With The Time And One Half Being implemented AT 18.00 Hours Christmas Eve And New Years Eve PLEASE.

May I bring to the committee's attention that the running mile has remained unchanged now for APPROXIMATLEY TWELVE YEARS. The Cost Of A Litre Of Diesel, in 2010 At The Pump Was Approx £1.05.

not to mention the increases over said time in the cost of Maintenance, Insurance, Licensing, Tyres ECT ECT also the living cost of drivers has increased but not our income thus forcing some drivers to be on duty over extended periods of time. You Must Agree that an uplift in fares is long over due, and trust that the committee would grant an uplift in the fare structure to be granted in the not to distant future.

PS COULD IT BE POSSIABLE FOR TAXI & PRIVATE HIRE DRIVERS TO ATTEND THE COMMITTEE MEETING TO DISCUSS THE PROPOSED FARE INCREASE, IF SO PLEASE FORWARD ME THE DETAILS OF DATE TIME, & PLACE, AND THE PERMITTED NUMBERS THAT WOULD HAVE ACCESS.

KIND REGARDS

9.

Hi, I am emailing in response to the proposed change in fares. I put in a request for the fares for the horse drawn hackney carriage to be reviewed on 16th June 2021. This doesn't appear to be listed on the proposed fare changes. Please can this also be amended as this hasn't changed for 10 years. The proposed changes I asked for was for a minimum fare of 10 minutes and the charge to be increased from £1.50 to £2 per minute. The cost of shoes and feed has gone up dramatically over the last 10 years hence the need for an increase.