

PLANNING, HOUSING AND HEALTH - SERVICE PLAN 22/23 Head of Service: Jeremy W Mann

Team: Planning, Housing & EH Version No: 1 Date: 20th November, 2021

Corporate Objectives

- 1) North Devon Futures.
- 2) Financial Security.
- 3) Customer Focus.
- 4) Environment.

Business as usual core function (brief bullet points only).

Housing:

1) Establishing and maintaining the Council's Housing Strategies. These documents set out the Council's understanding of current and future needs, influence partners and evidence the Council's contribution to wider agendas. The strategies will show how the Council intends to carry out its statutory duties and how it prioritises its available resources to help meet local needs. 2) Preventing homelessness by supporting people to stay in their home or move to alternative accommodation. 3) Determining homelessness applications and providing temporary accommodation. 4) Increasing the supply of affordable housing. 5) Improving the quality and use of existing housing. 6) Addressing the housing needs of vulnerable and lower income households (the disabled, young people, older people, gypsies and travellers, rough sleepers and offenders).

Regulatory Services:

2) Checking and securing compliance with food law through inspection, advice, sampling, dealing with complaints and enforcement to protect public health. 2) Regulating industrial emissions, monitoring and assessing air quality, sampling and improving private water supplies, strategy for the remediation of contaminated land, prevention of public health nuisances and planning advice to protect the environment and public health. 3) Advisory business, local project initiatives, sector/industry-wide initiatives in partnership with the HSE, accident investigations, inspection and enforcement to improve health and safety for employees, employer and members of the public. 4) The administration and issue of licences, local project initiatives, dealing with complaints, and inspection and enforcement to prevent crime and disorder, to ensure public safety, to prevent public nuisance, to protect children and vulnerable adults from harm, to ensure fair and open trading and to promote proper standards of animal welfare.

Community Protection:

3) Assessing the local risk of emergencies occurring, putting in place emergency plans, putting in place business continuity management arrangements, in support of the UK's framework for civil protection as a Category 1 responder under the Civil Contingencies Act 2004. 2) Ensuring the Council plays an important role in the protection of members of the public before harm has happened and after it has happened, in accordance with its safeguarding obligations under the Children's Act 2004 and Care Act 2014. This includes the Council's response to cases of self-neglect. 3) Putting in place interventions to deal with local issues like anti-social behaviour and environmental crime, drug and alcohol issues, and re-offending with our Community Safety Partners. Annually assessing local crime priorities and advising the Police and crime commissioner of our plans and strategy.

Cross Services Strand:

4) Work to promote the openness of our decision making, and ensuring data privacy for individuals. 2) Work to assess, eliminate or minimise the risks to the health of our staff due to the wide range of activities and environments they have to deal with.

ACTIONS AND OBJECTIVES

ACTIONS AND OBJECTIVES								Resources											
Action No.	Corporate Plan	What you aim to achieve				on	Managed by	Assigned to	Resource Requirement		Dates		FINANCE						Additional Comments
		Headline Action	How will it be delivered? Is a business case or PID required?	What will be delivered and what are the benefits?	Measures - how will we measure success?				Highlight any risk - political, operational, to public, staff, tenants, Community Impact Assessment, Financial	ICT HR Legal Estates Procurement Communications Consultation Other	Date for Required Resource (be as accurate as possible)	Start Date	Target Date for completion	Revenue - £ Expenditure / (Income) Reduction (-) / increase (+) Show costs as accumulated Estimate (E) Actual (A)			Capital - £ Expenditure / (Income) Reduction (-) / increase (+) Estimate (E) Actual (A)		
Action No.	Corp. Obj No.	ACTION	DESCRIPTION	OUTCOME	MEASURES	RISK	LEAD	OFFICER/ TEAM	RESOURCE	DATE	START	TARGET	Yr1 22/23	Yr 2 23/24	Yr 3 24/25	Yr1 22/23	Yr 2 23/24	Yr 3 24/25	
PPH1	1, 3, 4	To bring empty homes back into use to meet local housing needs.	Adoption of a new Empty Homes' Strategy and setting up of a dedicated team.	Strategic intent: a) Work with owners of long term empties to bring them back into use. b) Improve the amenity of neighbourhoods. c) Provide advice information to help raise awareness., d) Develop effective partnership with key stakeholders to address long term empty properties (Parish Councils, ND Housing Crisis Group). e) Deliver whole house retrofitting where possible to tackle the climate emergency. f) Provide additional social housing where possible.	Number of homes brought back into use, target a minimum of £10 yr-1 EPC performance of housing stock.	Stakeholder challenge of the proposals. Challenge of recruitment.	Jeremy Mann	Private Sector Housing	HR Legal Communications Consultation	1st January, 2022	1st April, 2022	31st March, 2023							Dedicated team to comprise 2x FTEs: a) Senior Housing Officer through redeployment. b) Graduate EHO £26K yr-1 funded from Homelessness Prevention Reserve/Grant. 3 year fixed term post to control financial risk.
PPH2	1, 3	To provide more housing options for people who are working in north Devon or who are moving here because of their work.	Council collaboration with key public and private sector partners. Appraisal of Rent Plus model. Needs' assessment and options' appraisal. Investigate/evaluate new models of housing delivery.	Strategic intent: Greater access to housing for economically active households.	New supply. Key worker accommodation.	Acceptability of timescales. Resources not known.	Sarah J McKenzie/Jaimie Jeyes	Housing enabling.	Legal Estates Procurement Communications Consultation		1st April, 2022	31st March, 2023							Capital/revenue costs not known at this time.

PPH3	1, 3	To provide more housing options for people who are living in Ilfracombe.	Place based regeneration/whole town approach.	Strategic intent: Increased supply of market and social housing. Better housing standards in owner occupied and rented accommodation.	Housing supply. Urban CLT. 'Oven ready' proposals in advance of any new funding opportunities, e.g. Shared Prosperity Fund.	Stakeholder support.	Sarah J McKenzie/Jaimie Jeyes	Housing enabling.	Legal Estates Consultation	1st January, 2023	1st April, 2023	31st March, 2024									
PPH4	1, 3	Harness the power of communities to secure their own affordable housing for local people.	Promotion of community led housing models such as Community Land Trusts.	Strategic intent: Increase the supply of affordable housing in rural and urban areas.	Current position: 4x CLTs with agreed land Head of Terms have the potential to deliver 57 AH post 22/23. Target action: a) Support/secure planning for 4x CLTs by 31st March, 2023. b) Support 5x new communities to legally form as CLH Groups, identifying suitable land, agree Heads of Terms and commence feasibility/pre app process by 31st March, 2023.	Further Gov. funding for CLTs is not known.	Jaimie Jeyes	Housing enabling.	Legal Communications Estates Consultation	1st April, 2022	1st April, 2022	31st March, 2023								Increase capacity of team to undertake this action, in addition to PPH2 and PPH3. 1x Housing Enabling Apprentice funded through Homelessness Prevention Reserve/Grant and/or £ previously allocated to Devon Rural Housing Partnership. 1x Housing Register Apprentice funded through Homelessness Prevention Reserve/Grant. Both posts to be 2 year fixed term contracts to control financial risks.	
PPH5	1, 3	Planning viability assessments.	Review of NDC planning viability assessment considerations.	Strategic intent: More local plan allocations are policy compliant, therefore, more AH is delivered. Better efficiency and consistency of judgements. AH to take a greater priority in s106 funding considerations.	Impacts of new approach start being realised from 1st July, 2023.	Stakeholder/political challenge.	Maria Bailey	Development Management	Legal Procurement Consultation	1st January, 2022	1st April, 2022	31st March, 2023								The work will dovetail and be supported by the introduction of the new local plan.	
PPH6	1, 3	DM process efficiency.	Improve the planning service performance with an accountable performance management system via a workforce transformation project and IT system development.	Strategic intent: To improve customer service. To reduce end to end times to meet national targets. To establish a more resilient staffing structure which identifies new potential leaders/senior managers and incorporates a 'grow your own' approach. To give greater recognition of the importance of the planning function in relation to their housing delivery.	End to end times.	Recruitment challenge.	Maria Bailey	Development Management	ICT HR Legal Communications Consultation	1st January, 2022	1st April, 2022	30th September, 2022	Est. £96317 - £77106								Increase costs could be partly offset by anticipated growth in income of £60K yr-1. Proposal currently under consideration by Chief Executive, involves additional senior and junior positions.

PPH7	1, 3, 4	Promotion of home energy efficiency.	Targeted marketing of the existing 'community offer'. Policy development to support the introduction of ECO 4: Statement of Intent. Better Care Fund. MOU with accredited installers. Private sector assistance policy, loans delivered with Lendology. Collaboration with DCC re MEES and EPC enforcement. Adopt NDC policy to support whole house retrofits.	Strategic intent: Reduce the prevalence of fuel poverty in north Devon. Maximise carbon and energy savings.	ECO and other energy efficiency measures installed.	Lack of take up due to the complexity of the 'Community Officer'. Supply chain: contractors? Materials?	Wendy Slate	Home adaptations and improvement	Legal Procurement Communications Consultation	1st January, 2022	1st April, 2022	31st March, 2023	£10K					One-off cost of £10K in 2022/23 to support the commissioning of expert advice in relation to the development of a whole house retrofit policy.
PPH8	1, 2, 3	Increasing the effectiveness of NDC's homelessness prevention services.	Commission a new specialist money advice/debt service for homeless applicants. Adopt new deposit debt recovery policy. Investigate the feasibility of using the 'complex case leavers' pathway' methodology to help a wider body of young people. Investigate wider collaboration with Encompass SW young person services. Replace the vacant Housing Officer post with 2x Apprentice Housing Officers.	Strategic intent: To prevent homelessness. To increase NDC capacity and efficiency. To provide more holistic support to people in financial difficulty.	Number of successful homelessness prevention and relief interventions. To reduce the number of homeless applicants who have need to represent. To act in a fair and consistent way in relation to the recovery of debt. To ensure the financial sustainability of the service. To provide an enhanced service offer for young people	Service development is compromised by high levels of demand.	Sarah Bentley	Housing options/homelessness	Legal Procurement Communications Consultation Finance	1st January, 2022	1st April, 2022	31st March, 2023						Gov. has provided the Council with an additional mid year top up Homelessness Prevention Grant. This could fund the new debt/money advice service for 2 years. Some potential suppliers are offering mental health support as well. Proposed staff changes are revenue neutral. Estimated contract value £20 - 25K
PPH9	2, 3	To ensure the availability of sustainable and affordable temporary accommodation.	Commission new services at: Boyton House (7, 1B units). Victoria House (8, 1/2B units). 2x NDC properties on Forches Avenue. 1x new PSL Ilfracombe (2 B unit). Adopt new debt recovery policy for 'top ups'.	Strategic intent: Ensure the availability of suitable and affordable TA. To ensure the financial sustainability of the service.	Number of units of TA available.	Availability of contractors/materials to support the works.	Sarah Bentley	Housing options/homelessness	Legal Procurement Estates Finance	1st January, 2022	1st April, 2022	31st March, 2023						Increase the capacity of the TA team by 1x Apprentice Housing Officer to deliver this action. To be funded from Homelessness Prevention Reserve/Grant. 2 year fixed term post to control financial risks.
PPH10	1, 3, 4	To improve standards of housing conditions and management in shared houses (HMOs).	New risk based inspection programme supported by DSFRS and specialist housing outreach.	Strategic intent: Improvement in standards of housing conditions and management. Wider opportunities provided to tenants who are socially marginalised.	Cat 1 / 2 hazards eliminated. Risk profile of NDC HMOdatabase. Personalised housing plus plans. Target 100 pro active interventions yr-1.	Recruitment challenge.	Jeremy Mann	Private Sector Housing	Legal Procurement Consultation	1st January, 2022	1st April, 2022	31st March, 2023						Specialist housing support to be funded from NDC Homelessness Prevention Reserve/Grant. Estimated contract value £20 - 25K yr-1 for specialist housing support.

PPH11	11	Secure funding to help rough sleepers (and people at risk, historic rough sleepers, application to DLUHC Working Together to End Rough Sleeping Programme 2022 - 2025. Recommission services from 1st April 2022: Mental Health, DPT.Physical nurse, NHS. GP, Barnstaple PCN. Together Drug & Alcohol Services. 2x 'navigators', Freedom. Supported accommodation, Freedom. Housing First, Encompass. Security, M5.	Contracts/SLAs.	Strategic intent: Activity to stop people rough sleeping for the first time. Support for those currently rough sleeping to move off the streets. Support for those who have slept rough to ensure they do not return to the streets.	Number of people rough sleeping in NDC, DLUHC, official count.	Funding from 1st July, 2022 not known. Timescales!!	Natasha Rowland	Vulnerable people/community safety	HR Legal Procurement Consultation Communications Finance	1st January, 2022	1st March, 2022	30th June, 2022							DLUHC self assessment return being scrutinised by Gov. advisers on the 8th December, 2022. Application with high level project plans to be submitted by the 4th February, 2022. Also explore collaboration with TDC/Encompass re supporting access to health services at Freedom for their clients. Gov. has advised that 75% of the current level of RSI funding will now be available in Q1 2022/23. Officers hope that negotiated arrangements with the current providers can overcome this challenge. Any loss of RSI grant puts the infrastructure at risk.
PPH12	12	To meet the accommodation/support needs of Gypsies and Travellers and ND's resident van dweller population. Officer approximates the van dweller population to now be >30 individuals. The number of people living in vans continues to increase during the current pandemic. The wider community impact of the van dwelling population is increasing over time.	Commissioning of a managed temporary stop over/transit site with appropriate amenities.	Strategic intent: To meet the needs of Gypsies and Travellers and people living in vans. To reduce the community impact associated with the impact of lack of services.	Reduction in the use of NDC's Toleration Policy. Less unauthorised encampments.	Stakeholder acceptability of any proposals. No site or resources have been identified at the current time.	Not currently assigned.	Vulnerable people/community safety	Legal Estates Procurement Consultation Communication Finance DM/Planning Policy	1st January, 2022	1st April, 2022	31st March, 2024							Officers have repeatedly failed to identify a suitable site where the land owner is supportive of this type of development. Capital/revenue budget implications are not know at this time.
PPH13	13	Implementation of new community safety duties: Serious violence duty (Police, Crime, Sentencing and Courts Bill 2021). Extension of DHRs to include victims, where an offensive weapon is involved.	Gov. has an expectation that CSP parties will pursue a public health approach to tackling violent crime; this involves protection and implementation of a strategy.	Strategic intent: Reduction in violent crime, through targeted activity to the people and places most at risk.	Number of crimes.	CSP partner capacity.	Tim Birtwisle.	Vulnerable persons, community safety.	Legal	1st April, 2022	1st April 2022	31st March, 2023							The new responsibilities could be delivered via the Safer Devon Partnership or via the local ND CSP. All PCC funding to CSPs/LAs from 1st April, 2022, will be through a competitive bidding process. ND core funding grant of £10K yr-1 will cease.
PPH14	14	Update corporate safeguarding arrangements: Adoption of a new policy, including DBS checks, training and appointment of Lead Member.	Policy and training.	Strategic intent: Protection of the vulnerable.	New indicator to be incorporated in the revised policy.	Competing service demands.	Tim Birtwisle.	Vulnerable persons, community safety.	HR Legal Members SMT	1st April, 2022		31st December, 2022		£5-10K					Costs in 22/23 relate to wider use of DBS checks for staff/Members.
01 (New)	1, 2, 3, 4	Introduction of a home	Partnership with 361	The service will provide advice	Energy performance	Blending funding, e.g.	Wendy Slate	Home	Legal	1st January,	1st	Review at 31st							This service will support around 200 of the

		energy advisory service as part of the core service offer for DFG and homelessness applicants.	Energy.	on: i. Behaviour tips - simple lifestyle changes that can make significant savings (e.g., turning appliances off standby, limiting hot water usage, low energy lighting, etc.). ii. Fabric measures - information on insulation systems for different properties with guidance on the financial benefits and CO2 savings. iii. Heating - e.g. promoting the benefits of thermostatic heating controls and how to maximise comfort whilst saving energy. iv. Funding advocate - identifying the latest local, regional or national schemes (ECO, Green Homes Grants, etc.) that offer support towards the cost of energy efficiency measures. v. Fuel switching - advice on the most cost-effective and low carbon fuel source relevant to a property.	improvements. (Savings to the NHS?). Reduction in fuel poverty. Sustainable homelessness prevention.	ECO with NDC's Better Care Fund, will be vital to ensure low income households take advantage. Any demand for BCF must, however, be managed so it does not impact the DFG programme.		adaptations, improvement and energy efficiency. Homelessness Sarah Bentley	Comms. Finance	2021	February, 2021	March, 2022, when the current ECO scheme expires.								Council's most vulnerable clients each year, and aims to deliver significant environmental improvements. The Council's customers will also benefit from the wider (LEAP) services already provided by 361 Energy. It is funded by the deletion of the vacant Handy Person post, which makes £20K yr-1 available to support this initiative. The improving quality of the Council's TA stock, coupled with the ever increasing need for works to be certified, makes this both achievable and a suitable way forward. A new Statement of Intent has been drafted in line with changes to the ECO3 criteria and latest Ofgen guidance. This will be adopted by S&R in January 2021. Action completed.
02 (New)	2, 3	Housing equity audit of Devon Home Choice.	An analysis of the allocation of social housing by Banding over time.	The equitable allocation of social housing. Increased efficiency in supporting homeless applicants move on from TA.	Homes let by Band over time. Number of households in TA.	Any change in the prioritisation of DHC applicants is likely to generate some challenge.	Jeremy Mann	Homelessness, Devon Home Choice Sarah Bentley Trudy Robinson	Legal Comms. Planning	1st April, 2021	1st April, 2021	31st August, 2022								The outcome of this initiative will directly support the Council's COVID-19 Recovery Strategy in supporting the most vulnerable which was agreed in August 2020. Action completed.
03 (New)	2, 3	Emergency TA provision for care leavers.	Lease agreement with NDH; a single property in the first instance.	Pilot project in Devon to support high needs care leavers in self-contained accommodation.	Tenancy sustainment.	Community sensitivity/community impact.	Sarah Bentley	Homelessness.	Legal Finance	1st April, 2021	1st April, 2021	31st March, 2022	Funding from Children Services and HB will make this proposal revenue neutral.							This will be a collaboration with DCC Children Services, and directly responds to an identified priority in their recent Ofsted Report. Ken Miles is the link C. Exec. on the DCFP Partnership. Officers are also exploring the possibility of NDC being contracted to provide the housing support. Action completed.
04 (New)	1, 3, 4	Housing and other interventions in Ilfracombe.	X service strand preparation of interventions with strategic partners (NDH and Combe Coastal Practice are already on board).	Action to address health inequalities, meet housing need, mitigate the economic impacts of COVID-19, and improve community resilience.	Reference will be made to the Public Health Directorate Framework.	Sensitivity surrounding the prioritisation of a particular region of north Devon.	Jeremy Mann	EH/H	EH/H all service strands.	1st January, 2021	1st January, 2021	31st March, 2021								Ilfracombe is forecast to be the most adversely affected market town in Devon due to COVID-19. Request to cancel, replaced by PPH3 22/23.
05 (New)	2	Food safety - cost recovery.	Strategy and Resources' approval of new fees.	A new source of revenue.	The level of cost recovery.	Trade sensitivity, particularly at this time.	Pam Charles	Food/Health and Safety	Legal Comms.	1st April, 2021	1st Sept., 2021	31st Dec., 2021								Fees can be charged for: i) Re rating of food business inspections. ii) Advisory risks. Work not prioritised due to Covid-19. Request extension of time to 31st March, 2023.
Set out below are those EH/H 2020/21 and 2019/20 Service Plan Actions that are still live:																				
01 20/21	2, 3	New and additional ways of preventing homelessness. (Revised following engagement with Finance)	Implementation of a new Homelessness Prevention Policy.	A new suite of options, which are more accessible and cost-effective for the Council to implement.	Number of households and nights in temporary accommodation.	Loss of support from landlords resulting in increased costs.	Sarah Bentley	Homelessness Debbie Drew	Legal Comms. Consultation Finance	1st January, 2021	1st January, 2021	31st March, 2022	(£20K)				0	0	0	SMT received a presentation on some of the initial ideas on the 23rd September, 2019, which included the use of insurance products, employer backed loans, DWP budgeting advances and LA backed bonds. The Council's efficiency of resourcing deposit and rent in advance payments is >70%. Greater use of DHPs has also now been identified as a further potential means of securing savings. Action completed, but further work to be delivered via PPH8.

02 20/21	2, 3	NDC use of drones (unmanned aerial vehicles).	SMT/Strategy and Resources Committee approval of a business case for the use of drones. This will set out the justification for undertaking this initiative based on the estimated cost of development and the anticipated business benefits to be gained across all service areas.	A corporate drone resource, which is managed by the Community Safety Team. The anticipated benefits which have already been identified include: More effective regulation of environmental crimes and planning. Improved health and safety. More efficient use of resources.	Frequency and time of use of the equipment. Number and range of applications. Operational efficiency - task times.	Public sensitivity regarding the use of technology which can impact on privacy.	Natasha Rowland	Community Safety Tim Birtwisle Environmental Protection Ray Jones	ICT HR Legal Estates Procurement Comms.	1st April, 2021	1st April, 2021	30th June, 2021	£21.5K	0	0	0	0	0	0	SMT considered an outline proposal on the 21st October, 2019. The current investment appraisal suggests that the equipment can be procured for between £10 - 20K. There would be recurring annual expenditure of up to £1.5K, which is associated with licences/permissions and insurance. Update December 2021: Support from Gov. sponsored consultants did not materialise. Review cost benefits of pursuing this further. Request extension of time to 30th September, 2022.
03 20/21	2, 3	Refugee resettlement.	Strategy and Resources Committee approval for the Council to directly participate in the Gov's Vulnerable Persons Resettlement Programme.	A life changing opportunity of resettlement to some of the most vulnerable refugees, displaced by conflict wherever they are in the world.	The number of families supported by the programme.	The procurement of the accommodation and/or integration support services delays the implementation of the programme.	Sarah Bentley	Temporary Accommodation Tracy McFeeley	Legal Estates Procurement Finance	?	?	?	0	0	0	0	0	0	0	SMT considered this proposal on the 16th September, 2019. The scheme should be cost neutral. NDC will receive enhanced HB, and Gov allocates additional funding on a tariff basis over 4 years. The Vulnerable Persons Resettlement Scheme is currently suspended. Officers have, however, successfully supported a CSS in Ilfracombe and a further project in Chulmleigh is close to securing Home Office approval. Moving forward, DCC is prepared to commission NDC to provide the housing support. Update December 2021: First family will move into ND in January 22 (a family of 10). Officers exploring use of MOD property under a wider Gov. direction. Request extension of time to 31st March, 2023.
04 20/21	2, 3	The devolution of DCC's funding for the homelessness prevention of adults.	A SLA which has been agreed by the Strategy and Resources Committee and DCC.	DCC spends £1.45 M yr-1 in procuring housing support. Devon SHAs have requested that DCC devolves their commissioned resources to enable Districts to commission directly in order to achieve greater efficiency and effectiveness (most likely to 3 sub regional commissioning localities).	Improved value for money, evidenced by better outcomes for clients (outcomes star assessment) and the performance of suppliers.	A lack of market engagement and uncertainty results in a number of the suppliers exiting the market. This results in a loss of buildings and workforce.	Jeremy Mann	Housing Outreach Natasha Rowland	Legal Procurement Finance Comms.	1st January, 2020	1st April, 2020	31st March, 2021	£210K (£210K)	£210K (£210K)	£210K (£210K)					Housing support is delivered in hostels and outreach. Around 250 people access these services across Devon at any one point in time. Northern Devon receives 14% of the resources. Around 300 hours wk -1 provided by Sanctuary Housing and Alabare at facilities in Barnstaple and Bideford. Initiative on target, various funding options being appraised. Contracts rolled over to March 22. Work suspended by DCC due to Covid. Talks to start ASAP with support from DLUHC. Update December 2021: Discussions stalled in 21/22 but now being supported by Gov. advisers. Request extension of time to 31st March, 2023.
06 20/21	1, 2, 3, 4	Commercialisation of aspects of the Housing Service.	Business case to consider the establishment of a NDC Wholly Owned	Potential benefits which have already been identified by this proposal include:	Reduction in housing needs.	Delays in setting up a WOC could increase the delivery costs.	Jeremy Mann	Jaimie Jeyes	ICT Legal Finance	1st January, 2020	1st April, 2020	30th Sept., 2020								Some indicative costs and proposed governance were set out in Altairs' report to NDC, entitled 'Affordable Housing Supply, June

		(Revised following staff workshop).	Company.	<p>The ability to address a recognised gap in the affordable housing market (Report to Strategy and Resources Committee: 7th October, 2019).</p> <p>Scope to increase the retro fitting of energy efficiency measures by becoming our installation partner for ECO and WHF measures.</p> <p>The setting up of a Home Improvement Agency to increase the delivery of help for home adaptations, improvements and repairs (for work which are grant and self-funded).</p> <p>Ensuring there is a deliverable supply of homes to meet the planned housing requirement (the Housing Delivery Test specified in the National Planning Policy Framework).</p> <p>Assignment of Rights - Further detailed assessment of NDC's housing stock and tenure could</p>		Changes in the CIPFA prudential code, interest rates or the availability of PWLB borrowing, could impact on time and costs. Changes in Gov policy could make the setting up and operation of a WOC more challenging.			HR Economic Dev. Procurement Comms. Consultation									2019*. This document was considered by Strategy and Resources Committee in Part B on the 7th October, 2019. Request extension of time to the 31st March, 2022.	
EH&H H1 19/20	3	Mitigate the effect of the reduction in Gov. grant funding which is currently supporting homelessness prevention services and the provision of temporary accommodation. Mitigate the effect of the decommissioning of 8 units of TA with NDH at the end of August 2019.	Review commissioning arrangements. Undertake a lean system review of all EH/H service strands with the objectives of ensuring external customer focus and reducing costs.	Effective homelessness prevention and financially sustainable supported housing for homeless households.	Rates of homeless prevention/relief, numbers of households accommodated in temporary accommodation and associated costs.	Failure to prevent homelessness will incur further costs and is hugely damaging for the individuals who end up homeless.	Jeremy Mann	Sarah Bentley	Legal Finance Procurement Consultation	1st January, 2019	1st April, 2019	31st March, 2021						Housing team introduced to the Vanguard Methodology on the 13th November, 2019. New general maintenance officer for TA started on the 25th November, 2019. Update December 2021: DCC Covid-19 funding secured to support refurbishment of BW flats. NDH content to extend lease for 3+ years. Action completed.	
EH&H H06 16/17	3	To meet the needs of Gypsy and Travellers	Through a Task and Finish Project Group. Business case and PID required.	Provision of Sites to accommodate needs of G&Ts	G&Ts accommodated when passing through area or permanent residence	Community concern	Jeremy Mann	Jaimie Jeyes	Legal, Estates, Procurement, communications and consultation	Q4 2015/16	Q4 2016/17	Q4 2017/18						Planning consultants' report considered and response provided by Planning Service. Awaiting further feedback. Officers will need to work with stakeholders once the report has been finalised. Request to cancel, replaced by PPH12 22/23.	
Set out below are those DM Service Plan Actions that are still live:																			
PH&H 01 P 07b 15/16		To adopt the Traveller Accommodation DPD and make the relevant pitch provision.																	At SMT on Monday, 1st June, 2021, SMT concluded that this action needed to be dealt with collectively at SMT. A Project Team will need to be put in place with Property involved in identifying a potential site. Original due date: 30th April, 2017 Due date: 30th September, 2021 Request to cancel, replaced by PPH12.

PH&H 02 P 07d 15/16		To prepare associated supplementary planning documents, including development briefs.														<p>Andrew Austen The Affordable Housing SPD will have been drafted by May end 2021. This will then need to be consulted upon and approved.</p> <p>Torridge District Council has taken over the delivery of the Green Infrastructure SPD, so this element is out of our control.</p> <p>Original due date: 30th April, 2017</p> <p>Due date: 31st December, 2021</p> <p>Re-assign to Planning Policy, Lead Officer, Liz Dee.</p> <p>Request extension of time to 31st March, 2022.</p>
PH&H 03 P 01 16/17		Review business processes for Application Determination and S106 Agreements.														<p>Original due date: 30th June, 2017</p> <p>Due date: 30th September, 2021</p> <p>Request extension of time to 30th June, 2022.</p>
PH&H 04 H 06 16/17		To meet the needs of Gypsy and Travellers														<p>Request extension of time to 31st March, 2022.</p> <p>Original due date: 30th June, 2017</p> <p>Due date: 31st March, 2022</p> <p>Request to cancel, replaced by PPH12.</p>
PH&H 05 CE P 02 17/18		Explore options to facilitate sustainable growth beyond plan period.														<p>Agreement required with TDC to confirm commitment to joint working on the local plan and to ascertain their view on jointly working on the 2050 vision and potential Joint Strategic Plan.</p> <p>Revised due date requested 31st March, 2024.</p> <p>Original due date: 30th September, 2018</p> <p>Due date: 31st March, 2024</p> <p>Request to re-assign to Economic Development.</p>

PH&H 06 CE P 06 17/18		Complete the electronic capture of historic planning data.											£15 - 20K	£15 - 20K				<p>This action has been commenced but funding ceased 2011/12. Improved customer access to planning information will address a number of identified customer requirements; these include the ability to directly access information relating to individual property histories and planning constraints without the need for the customer to go through the Duty Officer, the pre-application process or via Customer Services, thereby saving time and demands on staff. Data capture would also facilitate more flexible/mobile working based on paperless systems and would recognise anticipated changes with Land Charles will require comprehensive data capture (2020).</p> <p>Original due date: 30th April, 2020</p> <p>Due date: 31st March, 2025</p> <p>Request for extension of time to 31st March, 2024.</p> <p>Anticipated cost to outsource £30 - 40K</p>
PH&H 09 CE P 02 18/19		Consider opportunities for closer internal intergrations of activities between Planning and other Council services.																<p>Workload in planning enforcement, which has been the primary focus during the first phase of this work, and Covid-19 disruption has meant that the work has not progressed as planned. In addition, the whole planning team has been involved in implementing a new software suite. There are clear benefits to be gained from collaborative working on regulatory services and from sharing data. However, it has proved difficult to add management and delivery of the project to already busy operational teams and this constraint is expected to continue. This would be an ongoing piece of transformation work that needs to be seen in the context of other programmes within the Council and not be the responsibility of one service, but the transformation board.</p> <p>Original due date: 31st March, 2019</p> <p>Due date: 31st March, 2022</p> <p>Request to cancel, replaced by PPH6</p>

Yes
No

