



NMD BUILDING CONTROL

REPORT TO: JOINT SERVICES COMMITTEE

DATE: 08/07/2021

TOPIC: UPDATE - KEY PERFORMANCE INDICATORS

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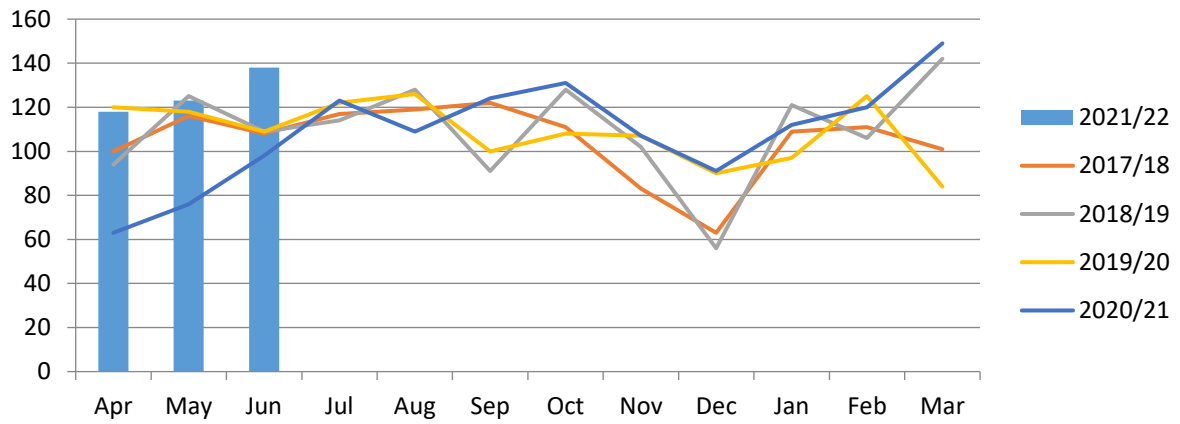
1 UPDATED INFORMATION FOR END OF Q1

1.1 Key performance indicators

KPI	Year	2020/21				2021/22
	Target	Q1	Q2	Q3	Q4	Q1
Building Regulation Full Plan applications determined in 2 months	95%	98%	99%	99%	97%	100%
Building Regulation Applications examined within 3 weeks	95%	99%	100%	99%	98%	90%
Average time to first response (Days)	10	5	7	7	7	8.5
Market Share - Number of applications %	75%	81%	82%	77%	81%	77%
Market Share - New Housing Completions %	40%	32%	38%	42%	51%	47%
Financial Position	Breakeven	9,506	20,499	55,094	92,546	TBA
Number of applications received	N/A	237	356	329	381	379

1.2 Workload

Applications per month



1.3 Financial performance

Income per month

