



**K. Miles**  
**Chief Executive**  
**North Devon Council**

**S. Walford**  
**Chief Executive and**  
**Director of Growth**  
**Mid Devon District**  
**Council**

**BUILDING CONTROL JOINT COMMITTEE**

A meeting of the Building Control Joint Committee will be held in the Barum Room - Brynsworthy on **THURSDAY, 8TH JULY, 2021 at 9.30 am.**

Members of the  
Committee:

Representing North Devon Council

Councillors Tucker and Yabsley

Representing Mid Devon District Council

Councillors Chesterton (Chair) and Deed

**AGENDA**

11. Key Performance Indicators. Report by the Building Control Manager (attached).  
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**If you have any enquiries about this agenda, please contact Corporate and  
Community Services, telephone 01271 388253**

North Devon Council  
Brynsworthy Environment Centre  
Barnstaple  
North Devon EX31 3NP

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## NMD BUILDING CONTROL

**REPORT TO: JOINT SERVICES COMMITTEE**

**DATE: 08/07/2021**

**TOPIC: UPDATE - KEY PERFORMANCE INDICATORS**

**REPORT BY: MIKE TUCKER (BUILDING CONTROL MANAGER)**

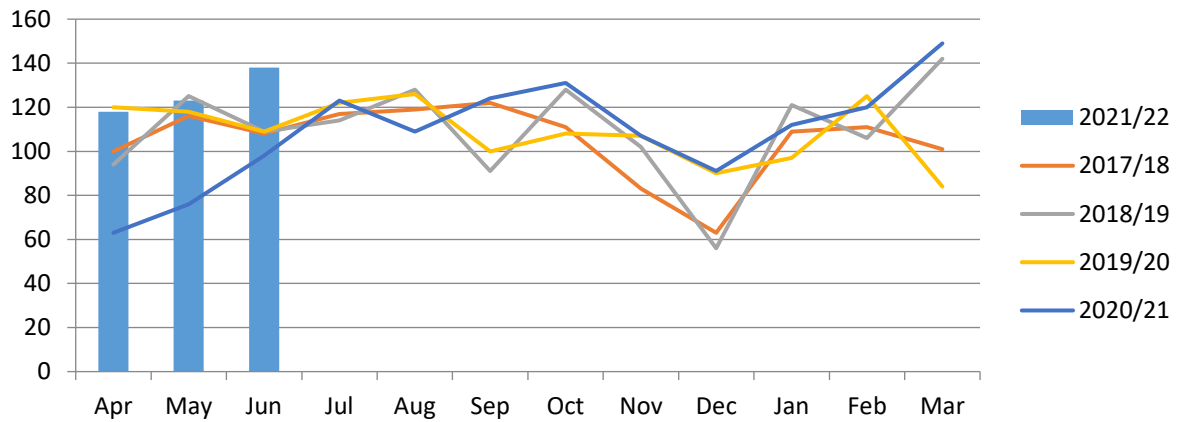
### 1 UPDATED INFORMATION FOR END OF Q1

#### 1.1 Key performance indicators

KPI	Year	2020/21				2021/22
	Target	Q1	Q2	Q3	Q4	Q1
Building Regulation Full Plan applications determined in 2 months	95%	98%	99%	99%	97%	100%
Building Regulation Applications examined within 3 weeks	95%	99%	100%	99%	98%	90%
Average time to first response (Days)	10	5	7	7	7	8.5
Market Share - Number of applications %	75%	81%	82%	77%	81%	77%
Market Share - New Housing Completions %	40%	32%	38%	42%	51%	47%
Financial Position	Breakeven	9,506	20,499	55,094	92,546	TBA
Number of applications received	N/A	237	356	329	381	379

## 1.2 Workload

### Applications per month



## 1.3 Financial performance

### Income per month

